



Madigan Army Medical Center Puget Sound Military Appointing Center

Mon–Fri: 6 am–8 pm • Sat–Sun: 7:30 am–3:30 pm • 1-800-404-4506

Your Referral for Specialty Care

Your provider has requested a referral for specialty care. Please request a copy of your referral. We make every effort to schedule your care with a Puget Sound Military Health System provider first.

NEXT STEPS:



In two business days, call Puget Sound Military Appointing Center at 1-800-404-4506 for a status on your referral.

If you were referred to a TRICARE Network Provider, wait seven business days before contacting Health Net Federal Services:



- www.tricare-west.com to obtain contact information and print authorization letter
 - Authorization letters will no longer be mailed to home address
 - Click on "**Beneficiary**" in the middle left side of the home page under **Register** tab
- 1-844-866-9378 for a status on your referral



Once your referral has been approved, contact your authorized provider to schedule an appointment.

Remember:

- ✓ Please ask your network provider to fax all clinically appropriate reports (consult reports, operative reports, discharge summaries, radiology reports, labs results, etc.) to our Referral Management Center; **Fax: 877-874-1031**. Network providers can request copies of pertinent medical records from the MTF by faxing requests to the Referral Management Center; **Fax 877-874-1032**.
- ✓ Ask the provider to send your prescriptions electronically to the Madigan Army Medical Center pharmacy.
- ✓ If you have Other Health Insurance (OHI) or Medicare with exception of Medicaid, TRICARE is the secondary payer **ONLY** after a claim has been filed with primary insurance. Follow the rules of your primary insurance first. If you have questions, please contact your OHI for guidance.

**Questions? Contact Referral Management Center
(Monday- Friday 8am-4pm):**

Madigan Army Medical Center

- Phone: 253-968-1145 opt. 5
- Fax: 877-874-1031 (Network results)
- Fax: 877-874-1032 (Pertinent Medical Record Requests)



MADIGAN
ARMY MEDICAL CENTER

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