Your Referral for Specialty Care

Your provider has requested a referral for specialty care. Please request a copy of your referral. We make every effort to schedule your care with a Puget Sound Military Health System provider first.

NEXT STEPS:

1. In two business days, call Puget Sound Military Appointing Center at 1-800-404-4506 for a status on your referral.

2. If you were referred to a TRICARE Network Provider, wait seven business days before contacting Health Net Federal Services:
   - www.tricare-west.com to obtain contact information and print authorization letter
     - Authorization letters will no longer be mailed to home address
     - Click on "Beneficiary" in the middle left side of the home page under Register tab
   - 1-844-866-9378 for a status on your referral

3. Once your referral has been approved, contact your authorized provider to schedule an appointment.

Remember:

✓ Please ask your network provider to fax all clinically appropriate reports (consult reports, operative reports, discharge summaries, radiology reports, labs results, etc.) to our Referral Management Center; Fax: 877-874-1031. Network providers can request copies of pertinent medical records from the MTF by faxing requests to the Referral Management Center; Fax 877-874-1032.

✓ Ask the provider to send your prescriptions electronically to the Madigan Army Medical Center pharmacy.

✓ If you have Other Health Insurance (OHI) or Medicare with exception of Medicaid, TRICARE is the secondary payer ONLY after a claim has been filed with primary insurance. Follow the rules of your primary insurance first. If you have questions, please contact your OHI for guidance.